## Legacy Prairie Centre Member Readiness Checklist

We're preparing for another major milestone in our merger — connecting all three credit unions onto one Prosperity banking system.

While Prairie Centre members will experience minimal changes, there are still a few important steps to take before and after the merger weekend.

## **BEFORE**

Here's what you can do now to get ready and ensure a smooth transition:



- **Send and accept any INTERAC® e-Transfers** before November 21st at 5:00pm or on November 24th.
- **Deposit any cheques** through the mobile app that you'd like to process before the banking system merger.
- Plan ahead for payments:
  - Pay any bills due November 22–24 by November 19 to avoid delays.
  - Complete any critical banking transactions before 5:00 p.m. on Friday, November 21.
- **Be prepared**: While we expect your **debit card to work as usual** during the merger, it's always smart to have an **alternative payment method** (like cash or credit card) available just in case there are short service interruptions.

## AFTER THE MERGE

Here's what to expect:



 If you use our mobile app, you may be prompted to update to the new Prosperity App Sunday evening or early Monday, November 24. If your app updates automatically, you don't need to do anything.

## Need Help?

If you have any questions or need support, our team is here for you. You can:

- Call us at 1-306-882-5571
- Visit us online at: www.prosperitycu.ca/pccu for more helpful information
- Call or visit your Prosperity branch during regular business hours